

FOOD SAFETY POLICY STATEMENT

Emirates Flight Catering is committed to provide safe food to our airline and commercial customers in compliance with the highest international food safety standards. The management team is committed to establish, implement, maintain, review and continually improve the Food Safety Management System.

To achieve our goal, EKFC has implemented Global Food Safety Initiative (GFSI) recognized benchmark food safety certification scheme FSSC 22000. This goal is consistent with our company values and other business objectives.

Every EKFC business unit, function and employee has a shared commitment, responsibility and accountability to ensure the production and delivery of safe food that adheres to applicable statutory and regulatory requirements, World Food Safety Guideline for Inflight Catering, FSSC 22000 requirements and mutually agreed customer specifications and requirements.

We will continuously measure compliance with the established standards and measurable food safety objectives driven by FSSC 22000 which are underpinned by the following indicators.

- Select, evaluate and approve our suppliers to ensure that raw material and ingredient safety is assured consistently
- Provide learning and development opportunities for all employees to ensure competency development
- Establish validation, monitoring and verification programs to ensure adequacy, suitability and effectiveness of Food Safety Management System
- Ensure effective internal and external communication of FSMS policies, procedures and objectives to all stakeholders and relevant interested parties
- Adopt industry best practices and proactively promote positive food safety culture
- Meet and exceed customer expectations and implement effective measures to reduce customer complaints
- Adopt a process approach to our internal food safety systems and risk assess them continually

It is the responsibility of the management team to ensure that the appropriate human and financial resources are committed towards implementing this policy across all our operations and communicating them to all our employees, stakeholders and interested parties.

We are committed to promote sustainable practices and we will continuously look for innovative solutions to adopt sustainability wherever possible.

This policy has the support and commitment of the Board of Directors, the Chief Executive Officer and the senior management team. This policy will be reviewed on an annual basis.



Shahreyar Nawabi
Chief Executive Officer
Emirates Flight Catering

FS-ACH-001
Revision No. 03
Effective Date: 11.10.2024